

GDS® Workshop Starter Update - Release Notes (15/06/2022)

GDS Workshop Starter - Update 15/06/2022

- Fixed some UI layout issues.
- Fixed an issue where VHC templates may not correctly sync with eVHC app.

GDS Workshop Starter - Update 12/04/2022

- Brought Parts inline with the other applicaiton variants to prevent conflicts with application services.

GDS Workshop Starter - Updated 20/05/2021

- Added support for ClearAccept payment terminals in addition to Paymentsense, the original Paymentsense settings tab is now labelled "Payment Terminal"
- GDS is excited to announce a major update to our market leading platform: introducing our own fully integrated in-house payments acceptance solution – GaragePay! No additional licence cost for GDS customers. View the GaragePay demo here <https://demo.garagepay.com/> and choose the Register / Sign Up button to start using it.

GDS Workshop Starter - Updated 10/12/2020

- Calendar view on bookings diary can now be filtered.
- Added integration tools for Xero, Quickbooks and Sage Business Cloud Accounting, Please contact support to activate these tools. Improved Xero CSV export.

GDS Workshop Starter - Updated 29th May 2020

- An update has been made to the Reminder Date updater tool to allow for a date range and a rollback feature to undo previous changes.
- Updated booking hours when using mechanic on lines. The booking hours section will now list all mechanics associated to the booking for each day. This will allow you to better manage your mechanics time.
- Mobile Number can now be made visible on all customer document lists. Jobsheets, Invoices etc.

GDS Workshop Starter - Updated 19th March 2020

General bug fixes and performance improvements

GDS Workshop Starter - Updated 21th October 2019

General Bug fixes and performance improvements

GDS Workshop Starter - Updates 11th June 2019

General Bug fixes and performance improvements.

The ability to Export and Print has been added to jobsheet, invoice and estimate lists. If you have the vehicles sales module the lists on all four tabs will also be exportable. The Export option will allow you to export the list to a CSV text file.

If GDS loses connection to the server it will attempt to reconnect if this is not possible it will log you out of the system. Upon logging in after a disconnect GDS will attempt to restore any windows that had been closed. unfortunately due to the nature of the Edit mode data entered before losing connection may be lost.

GDS Workshop Starter - Updates 18th January 2019

General bug fixes and performance improvements.

Improved GDS backup facility to take more snapshots.

Updated Marketing Module to make better use of GDPR and Optly communication rules.

Fixed an issue where AudatexLink would fail to connect.

GDS Workshop Starter - Updates 28th November 2018

A user setting has been added to hide customer details on screen to help improve GDPR compliance.

VMS Software has updated their Optly Platform. The updates include a new Marketing tool which if enabled on your Optly account will allow GDS to be able to sync basic vehicle data including Reg, Make, Model and the six follow up dates. These can then be used as filter options within the Optly Marketing tool

With the trend moving towards using newer security protocols, GDS has been updated and test to allow use of the most recent versions of the TLS (Transport Layer Security) security protocol allowing GDS to operate on servers where TLS version 1.1+ are enforced allowing GDS to run while still maintaining PCI DSS compliance (which some credit card companies require).

GDS Workshop Starter - Updates 1st October 2018

This update includes general bug fixes and performance improvements.

GDS Workshop Starter - Updates 10th September 2018

Due to a bug in a recent Windows 10 update GDS client systems are no longer able to remotely trigger the Secure Cash Drawer. This update will fix this issue please ensure all system are up to date.

Please visit <https://www.gds.co.uk/cash-drawer-module/> for more information on our Secure Cash Drawer Module.

GDS Workshop Starter - Updates 20th August 2018

This update includes some general bug fixes and improvements.

GDS Workshop Starter - Updates 16th July 2018

GDS has moved to new premises.

Our new address:
Garage Data Systems Ltd
Armstrong House
Flemingate
Beverley
HU17 0NW

GDS Workshop Starter - Updates 4th July 2018

This update includes fixes to the Job / Booking details panel on Jobsheets and Invoices which will now responding to window resizing again, a new button has been included to allow you to give the box a little

more horizontal space if required.

GDS Workshop Starter - Updates 26th June 2018

This update sees some improvements to data cleansing, and a fix for an issue which could prevent a customer from being cleansed, it is recommended that you re-run the data cleanse.

This update sees some new data cleansing tools for mass consenting customers that you have already received consent details for and finding and fixing customer references that are no longer compatible with Sage 2018.

Some new user permissions have been added to allow for better control over who can and cannot send SMS messages from within GDS.

Some new labels have been added to invoice and SMS screens to easily identify if a customer has accepted consent.

GDS will now sync with Optly at more regular intervals to help ensure customer preferences are up to date.

There have also been some general bug fixes and performance improvements.

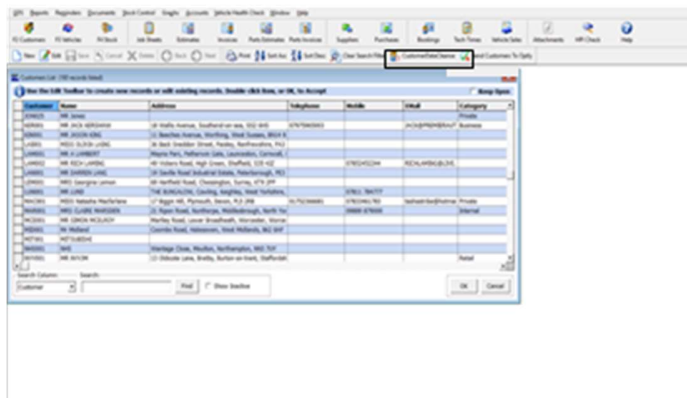
GDS Workshop Starter - Updates 16th May 2018

With the new **General Data Protection Regulation** (GDPR) becoming law later this month we have added some new features to the system.

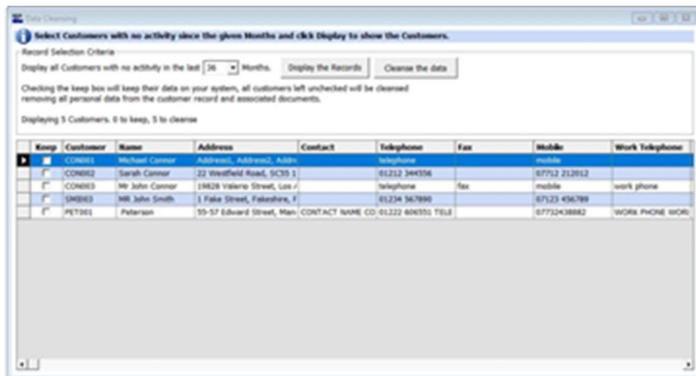
Data Cleanse

There is now a new data cleanse facility. Part of GDPR is not keeping personal data longer than necessary. The cleanse facility will allow you to remove the customer's personal data from documents of customers you have not seen for a long time.

There is now a Customer Data Cleanse button on the customer screen.



Display the customers with no activity in a period, you can choose to keep the data of certain customers by ticking the box. Once the data is cleansed it will remove all personal data from the customer record and associated documents. The system will retain the customer reference number so you can re-create the customer if they return in the future and you have their written consent to do so.



Customer Record

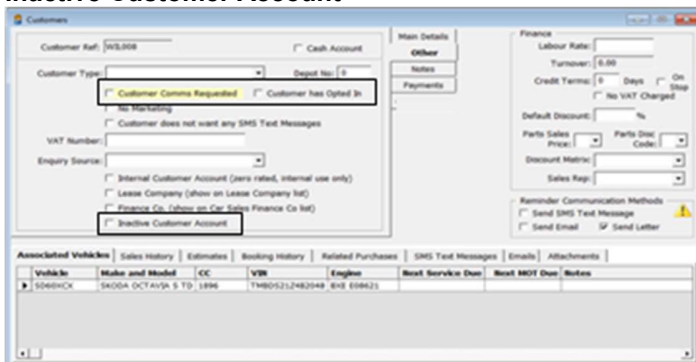
The system now has settings to disable sending communications to customers until consent to do so is obtained.

Some extra tick boxes have been added to the customer record,

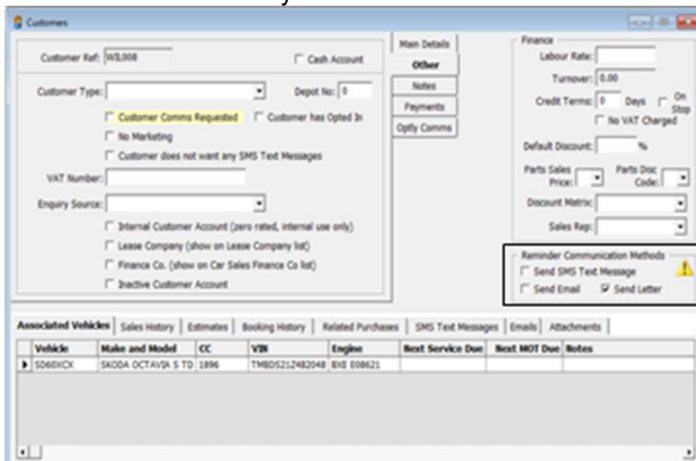
Customer Comms Requested – Consent from the customer has been requested.

Customer has Opted In – You have written consent from the customer to hold and process their data.

Inactive Customer Account



The system has a new warning symbol on the reminders to show consent has not been obtained from the customer and therefore you should not send communications to them.



Reminders

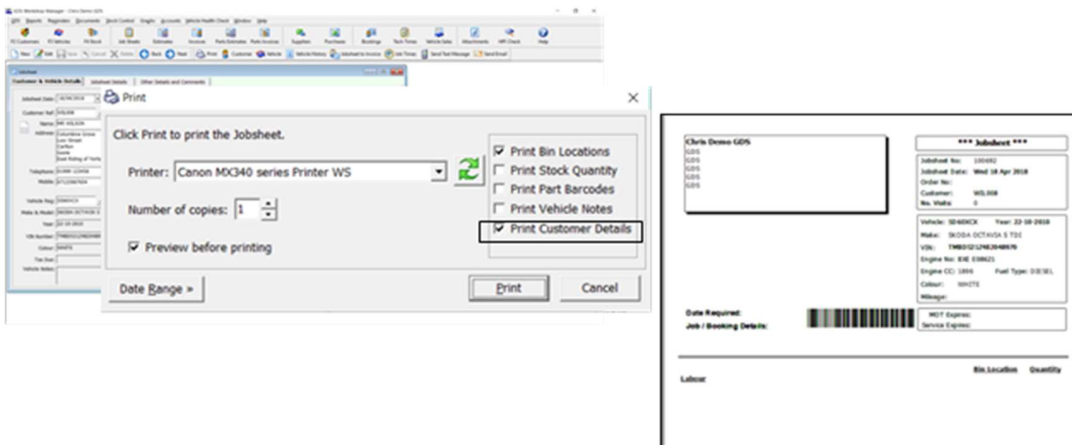
When processing reminders the system will only show the customers with the Opted in box ticked. There

is a tick box to display the customers that are due a reminder but you have not opted in as yet.



JobSheets

When printing a jobsheet there is now an option not to print the customer's personal details.

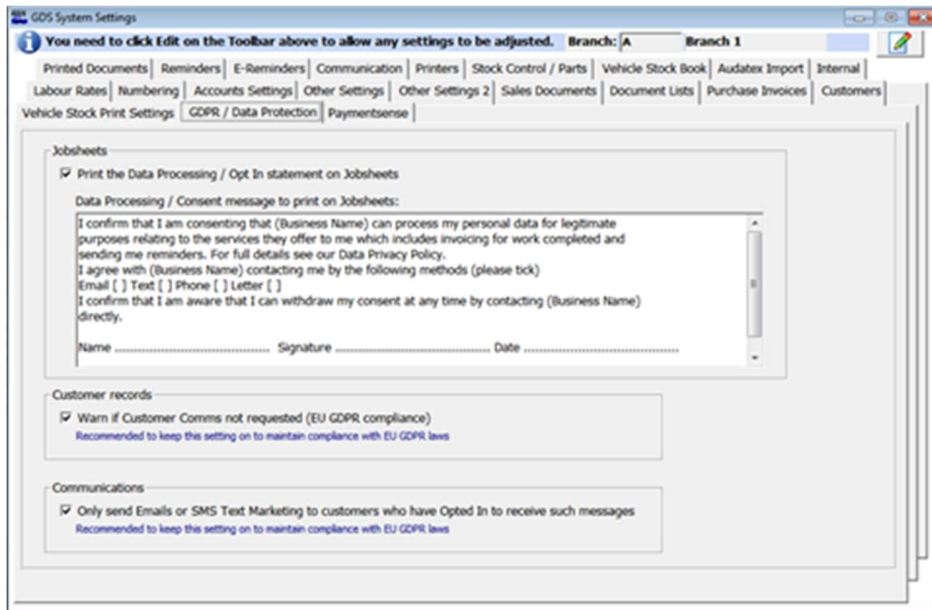


System Settings

In the system settings- GDS> Configuration Settings > GDS System Settings there is a new tab GDPR / Data Protection.

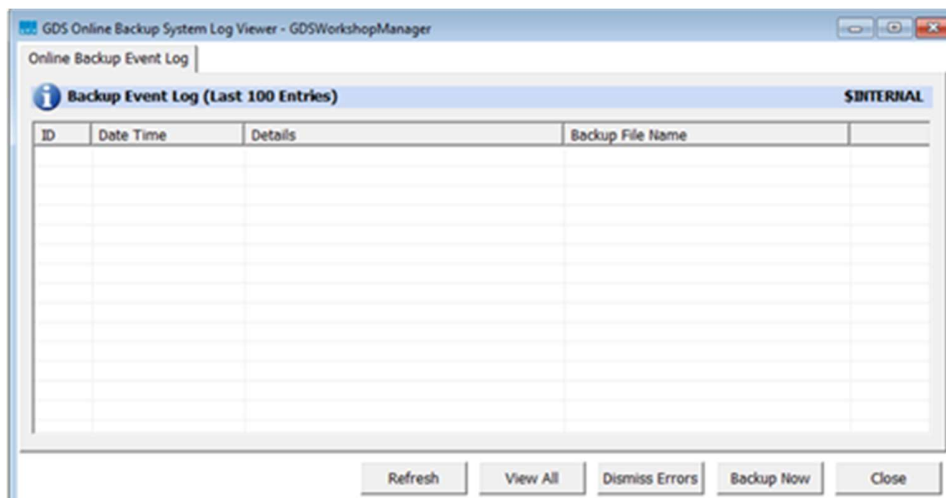
There is an editable Data Processing / Opt in statement that be printed on a jobsheet to obtain consent to processing the personal data and communicating with a customer.

There are also setting to switch off any off these updates. (Not recommended if you wish to be compliant with the GDPR law)



Online Backup

GDPR means you need a secure way of backing up and storing personal data, for those of you who are not aware we offer a secure, heavily encrypted daily online backup service for our customers. For more information please speak to a member of our help team.



Customers using the Optly GDPR Compliance Platform (Optly.com)

With GDPR being complex and covering more than just getting consent we as a company are using and recommending the Optly platform to help become and remain compliant with GDPR.

New Communications tab

For those customers using Optly there is a new tab on the customer record. This is integrated with Optly and will update if anything changes on the Optly platform. Example, if you are using the Opt in service on Optly and your customer Opt's in or amends their details your GDS system will be automatically updated.

DVLA Tax and MOT lookup

Due to some issues with the DVLA Tax and MOT lookup we have made the decision to provide access to the gov.uk website until we can find a permanent solution, the system will still be able to extract the dates displayed and place them in the relevant fields.

NOTE: There are some issues when extracting the dates when Internet Explorer 8 is installed, Internet Explorer 8 is no longer supported and updating to Internet Explorer 11 is recommended.

GDS Paymentsense Integration

Paymentsense Integration within GDS.

Paymentsense is Europe's largest merchant services provider. GDS has recently partnered with Paymentsense to provide an integrated payments system within the GDS system and to secure our customers with better card processing fee's than they are likely receiving with their current card terminal provider.

Please see our Blog post on our website for more information:

<https://www.gds.co.uk/2018/04/09/gds-enter-into-partnership-with-paymentsense/>

Case Study:

We worked with our long-standing customer this morning, William Street Motor Services in Cleethorpes. By switching them to Paymentsense we have secured them a saving of approximately £360 per year, and we have sent them £100 rebate from their annual support & updates cost which they recently renewed. We pass our best wishes to Chris and Sue there, and we look forward to helping more customers save money by switching in the future.

GDS Workshop Starter - Updates 12th February 2018

This update includes general bug fixes and performance improvements.

In this update we have improved the SMS message template tool to allow you to make better use of the new SMS system allowing for larger SMS messages.

A new system setting has been added which will now allow you to turn off the new duplicate VIN/Chassis number check which was added in the previous update

GDS Workshop Starter - Updates 22nd December 2017

General bug fixes and improvements

New - Support for an upcoming Online Booking System release has been added these will activate when the Online Booking System has been released and installed.

Document list auto refresh has been improved to prevent you from losing any selections you have made while still refreshing the list with new items.

GDS Workshop Starter - Updates 22nd June 2017

With this update we have integrated our SageLink system so that you can now link to Sage using our Starter Edition, along with some general bug fixes and performance improvements, additional costs may apply.

GDS Workshop Starter - Updates 3rd April 2017

Some bug fixes and to ensure this version stays in line with the full Workshop Manager.

SMS Upgrade

With this new update we will be increasing the minimum text message size from 160 characters to 918, this should bring the system in line with more current technology that support multi message systems. Longer message cost more to send so to aid this we have added additional helper text that will let you know how much the SMS text message is going to cost in credits before you send it out, this includes sending SMS reminders where the system will notify you how many credits it will cost to send out all your messages and whether you will have enough before you send them. Due to this system using more credits we have made the decision to reduce the cost of buy credits from us, these new prices can be found on the "check SMS Credit Balance" screen.

GDS Workshop Starter - Updates 6th March 2017

This version includes various bug fixes and performance improvements.

Fixed an issue where word wrap on grids would jump to the wrong column if the columns had been rearranged.

GDS Workshop Starter - Updates 18th November 2016

Some bug fixes and UI improvements.

This update fixes a few issues highlighted in the previous update. These include but are not limited to, Rates reverting to cost values, Printer selection options not carrying over correctly to the preview window.

GDS Workshop Starter - Updates 25th October 2016

This update contains several bug fixes and performance improvements.

We have fixed an issue where some windows would close even if the "Keep Open" checkbox was ticked.

We have fixed an issue where description text was not wrapping to the next line if started in the middle of the invoice details.

GDS Workshop Starter - Initial Version

This is the initial release version.